

Affiliate/Salesperson:

Simple. Effective. Affordable.

Tel 0861 105 936
Fax +27 (0)31 564 6400
info@halocom.co.za
www.halocom.co.za

DEBIT ORDER INSTRUCTION FORM

Subscriber Details (Please write legibly)

Sign up in personal capacity or Sign up company/business (Select one only)

Company Name/Trading Name			
Company/CC Reg Number ^(a)		VAT Number	
Installation Address & Primary User Details			
Physical/Installation Address			
Postal Address		Postal Code	
		Postal Code	
Telephone	() () ()	Fax	() () ()
Primary Contact First Name		Last Name	
ID Number		Position	
Email Address ^(b)		Cell Number	

(a) PTY / CC registration number or ID number if sole proprietor.

(b) Email address to which you would like us to send general (non-billing) information about your subscription. This can be an existing active email address or a new email address to be obtained from Halocom.

Billing Contact/Payment Details

Billing Contact First Name		Last name	
ID Number		Cell Number	
Telephone	() () ()	Fax	() () ()
Bank Account Number ^(c)		Bank	
Branch		Branch Code	
Billing Email Address ^(d)		Account Type	
Service Commencement (dd/mm/yyyy)			

(c) Credit Card accounts will accrue 5% surcharge.

(d) An email address is mandatory for billing purposes, if you do not already have an email address kindly request that we provide you one.

Select Your Payment Option

	Debit Order	E.F.T (Prepaid)
Monthly	<input type="checkbox"/>	N/A
Quarterly	<input type="checkbox"/>	<input type="checkbox"/>
Annually	<input type="checkbox"/>	<input type="checkbox"/>

Authorization & Agreement

- By selecting the debit order option, I/we hereby request and authorise you to draw against my/our account with the abovementioned bank (or any other bank or branch to which I/we may transfer my/our account), any variable amount pertaining to this agreement. This being the amount(s) necessary for the payment due to you in respect of our purchases/contract/agreement.
- All such withdrawals from my/our bank account by you shall be treated as though they had been signed by me/us personally.
- I/we the undersigned; "instruct" and authorize your agent Netcash (Pty) Ltd, to draw against my/our account with the abovementioned bank the service fee amount(s) selected in the following pages. I/we understand that the withdrawals authorised here will be processed by BankServ and I/we also understand that details of each withdrawal will be printed on my/our bank statement.
- I/we agree to pay any bank charges relating to this debit order instruction. I/we agree that should the debit order be returned due to insufficient funds or another reason caused on my/our part; I/we will have to pay the outstanding amount manually along with an additional R 25.00 surcharge.
- I/we agree that any additional billing charges related to this contract may be debited from the above mentioned bank account. I/we understand that I/we may be charged additional interest based on the length of outstanding payment (whether debit order or E.F.T) and services may be suspended/terminated. Should legal action be taken against me/us, I/we agree to pay all legal fees incurred by me/ourselves. I/we also agree to pay all legal fees incurred by Halo Communications should the outcome be in favour of Halo Communications.
- This authority may be cancelled by means of giving you ninety (90) days notice in writing unless otherwise stipulated in writing, faxed to 031 564 6400, but I/we understand that I/we shall not be entitled to any refund of amounts, which you have withdrawn whilst this authority was in force if such amounts were legally owing to you.
- I/We acknowledge that we agree to the terms and conditions and acceptable usage policies.
- All Uncapped ADSL services are based on a 12 month contract.

I/we acknowledge that the party hereby authorized to effect the drawing(s) against my/our account.

Authorised Signature _____ on this day _____ of _____ 20__

Supporting Documents (NB: Your application will not be processed until these documents are received along with all pages of this application form)

Documents to Supply if Subscribing in Personal Capacity:

- Certified Copy of the Identity Document (or passport if foreign),
- Proof of banking details (processed cheque or bank statement)

Documents to supply if Subscribing as a Company/Business:

- Certified Copy of the Company Registration document
- Certified Copies of all members' Identity Documents (or passports if foreign)
- Proof of banking details (processed cheque or bank statement)

512 & 1Mbit Uncapped Business ADSL (with Static IP's)

Select your 512/1024kbit Uncapped ADSL service and options below:

<input type="checkbox"/>	512K Download / 256K Upload Uncapped ADSL	R 1 653.00 per month
<input type="checkbox"/>	1M/bit Download / 256K Upload Uncapped ADSL	R 3 310.00 per month
<input type="checkbox"/>	512K Download / 256K Upload Uncapped ADSL over High Speed Fibre	R 2 135.00 per month
<input type="checkbox"/>	1M/bit Download / 256K Upload Uncapped ADSL over High Speed Fibre	R 3 925.00 per month
		R 1 710.00 Once-off
Router (Rental Included In Monthly Service Fee)		
Uncapped International & Local Bandwidth 5 Static IP Addresses (4 Local, 1 WAN) 10 AntiSPAM Accounts & 10 Fax 2 Email Numbers Cisco 837 Router / Billion Router Filter & Cable Lightning Protection Unit (<i>power and line protection</i>)		
<i>NB: Halocom Uncapped ADSL services subject to Telkom ADSL line installation & monthly fees</i>		

4Mbit Uncapped Business ADSL (with Static IP's)

Halo Communications introduces a new Business ADSL service, especially tailored for our customers with the "up to 4MB ADSL" access speed. This service will not be capped but will have measures in place which ensure a consistent user experience for our customers.

When the predetermined amount of bandwidth is consumed, the line speed will be reduced to 128Kbps thus ensuring that connectivity for essential services such as mail and local browsing is maintained for the remainder of the month. This Service offers the business user the peace of mind of using an uncapped service, without being affected by potential abusers of the system.

Select your 4Mbit Uncapped ADSL service and options below:

SELECT	4Mbit UNCAPPED OPTIONS	THRESHOLD	PRICE (per month)
<input type="checkbox"/>	Business ADSL (Fibre)	5 GB	R 595.00
<input type="checkbox"/>	Business ADSL (Fibre)	10 GB	R 950.00
<input type="checkbox"/>	Business ADSL (Fibre)	30 GB	R 1,905.00
<input type="checkbox"/>	Business ADSL (Fibre)	50 GB	R 2,976.00
<input type="checkbox"/>	Business ADSL (Satellite)	100GB	R 5,507.00
<input type="checkbox"/>	Business ADSL (Fibre)	100GB	R 6,545.00
<input type="checkbox"/>	Business ADSL (Fibre)	150GB	R 9,531.00
<input type="checkbox"/>	Business ADSL (Fibre)	200GB	R 12,510.00
			R 1,710.00 Once-off
Router (Rental Included In Monthly Service Fee)			

Uncapped International & Local Bandwidth
 5 Static IP Addresses (4 Local, 1 WAN)
 10 AntiSPAM Accounts & 10 Fax 2 Email Numbers
 Cisco 837 Router / Billion Router
 Filter & Cable
 Lightning Protection Unit (*power and line protection*)
 NB: Halocom Uncapped ADSL services subject to Telkom ADSL line installation & monthly fees

In addition you will need a Telkom ADSL enabled phone line, select one option below:

A	Please help me apply for a separate Telkom ADSL line	<input type="checkbox"/>
B	Please help me upgrade my existing phone line**	<input type="checkbox"/>
	What is the number of the line you wish to upgrade? ()	
	What line type are you upgrading (<i>ISDN, Normal Telephone, Other</i>)?	
C	I already have a Telkom ADSL line	<input type="checkbox"/>
	Please provide your ADSL line number for our records ()	
D	I have already applied for a Telkom ADSL line	<input type="checkbox"/>
	Please provide us with your Telkom order number	
	What speed line did you order?	<input type="checkbox"/> 384K <input type="checkbox"/> 512K <input type="checkbox"/> 1M/bit <input type="checkbox"/> 4Mbit

**NB: If you upgrade an ISDN to ADSL, you will lose any existing MSN number functionality

ALL PRICES QUOTED INCLUSIVE OF VAT

Courier fee might apply if required.

TERMINATION OF SERVICES REQUIRE WRITTEN NOTICE 90 DAYS PRIOR TO CANCELLATION.

Failing such notice of termination, the duration of the service shall thereafter automatically renew for a successive periods of 12 (twelve) months and may be subject to new pricing at the time.

HALO COMMUNICATIONS SOUTH AFRICA



Authorised Signature _____ on this day _____ of _____ 20__

Additional Options

FREE Fax-to-Email

Receive faxes in your email address through a dedicated 086 number!!!

Choose up to 10 FREE email addresses (20MB mailboxes each)

(Password of six characters or more required) Fax2-Email

(1)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(2)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(3)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(4)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(5)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(6)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(7)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(8)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(9)		@halomail.co.za	Password:		<input type="checkbox"/> FREE
(10)		@halomail.co.za	Password:		<input type="checkbox"/> FREE

Notes/Special requirements:

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- Contract periods run for a minimum of 12 months.
- All prices are quoted in ZAR and exclude VAT.
- All fees exclude Telkom charges.
- Set-up fees exclude software costs.
- The Provision of all Services by Halo Communications to the Client shall be subject to Halo Communications' standard terms and conditions relating to the provision of services, annexed hereto.
- ** ADSL Express - set up fee - The origination setup fee is a once-off cost, regardless of how many ADSL accounts are established, or what size account the Customer desires. In addition, the setup fee only applies to customers who are not IS ADSL resellers and who have no previous access to the ADSL interface. This origination setup will allow access to all IS ADSL Express services on the ADSL interface, resellers will be able to self provision their ADSL Express accounts via this interface. There is no recurring set up fee for ADSL resellers.

Authorised Signature _____ on this day _____ of _____ 20__

For Office Use Only

Manager's Signature of Approval:	Related Affiliate/Salesperson:

Service:	Date Activated (dd/mm/yyyy):	Service:	Date Activated (dd/mm/yyyy):
Service:	Date Activated (dd/mm/yyyy):	Service:	Date Activated (dd/mm/yyyy):