



ADSL BROADBAND 'ALWAYS-ON' INTERNET IS NOW UNCAPPED! (No Static IP's)

Asymmetric Digital Subscriber Line more commonly abbreviated as **ADSL**, is an 'Always on' broadband data communications technology that enables faster data transmission over copper telephone lines than a conventional 56K modem dialup can provide. ADSL is still one of the best fixed line broadband mediums and is now available uncapped!

It is termed **asymmetric** because the **download** capability of ADSL is usually **greater than the upload**, for example a 512K ADSL connection will **download at 512K** and **upload at 256K**.

What you need?

- o An **ADSL modem/router** (Choose one from our list or use your own).
- o An **ADSL compatible exchange**, check <http://adslexchange.halocom.co.za> or call us to find out.
- o A **Telkom ADSL capable line** (We can help you upgrade your existing phone line or order a new Telkom ADSL line).
- o **Halocom ISP Uncapped ADSL bandwidth** (Ask your sales representative if you require uncapped options with static IP's).

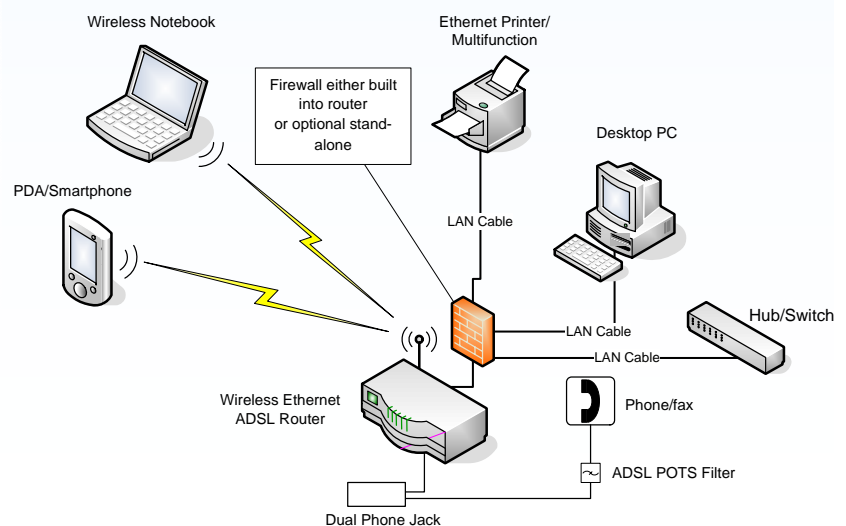
FEATURES // BENEFITS

- o 'Always' connected 24/7 Internet with-out being limited by a usage cap.
- o Up to 18 times faster than a standard 56K Dial-up and more stable/reliable than most 3G and wireless services.
- o Fixed monthly fee, no more worrying about dialing costs.
- o Higher speeds enhance your internet experience allowing you to access content as never before!
- o A medium capable of video/audio streaming, large downloads, online games, VOIP and Video conferencing, SKYPE calls, remote desktop and much more.
- o Uncapped ADSL Express can be used on any ADSL router.
- o Talk on the phone or send/receive a fax while surfing the net simultaneously!
- o 4 Megabit (4096K) ADSL available soon, opening the doors to IPTV and TV over ADSL.
- o Great for businesses, B&B's and I-Café's, connect up to 20 PCs on one 1024K ADSL line.

OTHER INFO

- o **6-8 Week Telkom installation/upgrade lead time.**
- o Not all exchanges are ADSL enabled, if so, you might not be able to get ADSL in your area.
- o 'Best effort' service, some exchanges perform better than others, speeds may degrade the further you are from an exchange or if there are many users connecting simultaneously at the exchange.

Typical ADSL Setup Diagram
(using 4-Port Wireless ADSL Router)



Affiliate/Salesperson:

Simple. Effective. Affordable.

Tel 0861 105 936
Fax +27 (0)31 564 6400
info@halocom.co.za
www.halocom.co.za

DEBIT ORDER INSTRUCTION FORM

Subscriber Details (Please write legibly)

Sign up in personal capacity or Sign up company/business (Select one only)

Company Name/Trading Name			
Company/CC Reg Number ^(a)		VAT Number	
Installation Address & Primary User Details			
Physical/Installation Address			
Postal Address		Postal Code	
		Postal Code	
Telephone	() () ()	Fax	() () ()
Primary Contact First Name		Last Name	
ID Number		Position	
Email Address ^(b)		Cell Number	

(a) PTY / CC registration number or ID number if sole proprietor.

(b) Email address to which you would like us to send general (non-billing) information about your subscription. This can be an existing active email address or a new email address to be obtained from Halocom.

Billing Contact/Payment Details

Billing Contact First Name		Last name	
ID Number		Cell Number	
Telephone	() () ()	Fax	() () ()
Bank Account Number ^(c)		Bank	
Branch		Branch Code	
Billing Email Address ^(d)		Account Type	
Service Commencement (dd/mm/yyyy)			

(c) Credit Card accounts will accrue 5% surcharge.

(d) An email address is mandatory for billing purposes, if you do not already have an email address kindly request that we provide you one.

Select Your Payment Option

	Debit Order	E.F.T (Prepaid)
Monthly	<input type="checkbox"/>	N/A
Quarterly	<input type="checkbox"/>	<input type="checkbox"/>
Annually	<input type="checkbox"/> (One month free)	<input type="checkbox"/>

Authorization & Agreement

- By selecting the debit order option, I/we hereby request and authorise you to draw against my/our account with the abovementioned bank (or any other bank or branch to which I/we may transfer my/our account), any variable amount pertaining to this agreement. This being the amount(s) necessary for the payment due to you in respect of our purchases/contract/agreement.
- All such withdrawals from my/our bank account by you shall be treated as though they had been signed by me/us personally.
- I/we the undersigned; "instruct" and authorize your agent Netcash (Pty) Ltd, to draw against my/our account with the abovementioned bank the service fee amount(s) selected in the following pages. I/we understand that the withdrawals authorised here will be processed by BankServ and I/we also understand that details of each withdrawal will be printed on my/our bank statement.
- I/we agree to pay any bank charges relating to this debit order instruction. I/we agree that should the debit order be returned due to insufficient funds or another reason caused on my/our part; I/we will have to pay the outstanding amount manually along with an additional R 25.00 surcharge.
- I/we agree that any additional billing charges related to this contract may be debited from the above mentioned bank account. I/we understand that I/we may be charged additional interest based on the length of outstanding payment (whether debit order or E.F.T) and services may be suspended/terminated. Should legal action be taken against me/us, I/we agree to pay all legal fees incurred by me/ourselves. I/we also agree to pay all legal fees incurred by Halo Communications should the outcome be in favour of Halo Communications.
- This authority may be cancelled by means of giving you thirty (30) days notice in writing unless otherwise stipulated in writing, faxed to 031 564 6400, but I/we understand that I/we shall not be entitled to any refund of amounts, which you have withdrawn whilst this authority was in force if such amounts were legally owing to you.
- I/We acknowledge that we agree to the terms and conditions set out at <http://www.halocom.co.za> from time to time.

I/we acknowledge that the party hereby authorized to effect the drawing(s) against my/our account.

Authorised Signature _____ on this day _____ of _____ 20__

Supporting Documents (NB: Your application will not be processed until these documents are received along with all pages of this application form)

Documents to Supply if Subscribing in Personal Capacity:

- Copy of Identity Document (or passport if foreign),
- Proof of banking details (processed cheque or bank statement)

Documents to supply if Subscribing as a Company/Business:

- Copy of the Company Registration document
- Copies of all members' Identity Documents (or passports if foreign)
- Proof of banking details (processed cheque or bank statement)

Uncapped ADSL Express

The Business ADSL service has been developed mainly for the conservative business user who requires the assurance of an uninterrupted / uncapped and fixed cost ADSL service.

The Business ADSL Express service is a managed service, where by the customers usage is monitored and recorded. The service is allocated a certain threshold for the month which is divided into a 10 day rolling window. If a customer reaches his 10 day threshold before the 10th day, his bandwidth will be halved (e.g. 512Kbps will be dropped to 128Kbps). However, if his consumption is reduced, his bandwidth will be restored to the purchased level. This mechanism has been put in place in order to discourage abuse of the service and thereby maintaining quality and speeds across all users of this service.

Below is a matrix depicting the service / line speed and their associated thresholds:

Line Speed	Threshold	Rate Limit	10 day rolling window period
512kbps	30Gig	128kbps	10Gig
1024kbps	60Gig	128kbps	20Gig

Select your Uncapped ADSL service and options below:

<input type="checkbox"/>	384K Download / 192K Upload Uncapped ADSL (12 Month Contract)	R 999.00 per month
<input type="checkbox"/>	512K Download / 256K Upload Uncapped ADSL (12 Month Contract)	R 1 370.00 per month
<input type="checkbox"/>	1024K Download / 256K Upload Uncapped ADSL (12 Month Contract)	R 2 630.00 per month
Setup / Installation		R 1 140.00 Once-off
Uncapped International & Local Bandwidth Modem/Router not included, choose one below		
<i>NB: Halocom Uncapped ADSL services subject to Telkom ADSL line installation & monthly fees</i>		

In addition you will need a Telkom ADSL enabled phone line, select one option below:

A	Please help me apply for a separate Telkom ADSL line	<input type="checkbox"/>
B	Please help me upgrade my existing phone line**	<input type="checkbox"/>
	What is the number of the line you wish to upgrade? ()	
	What line type are you upgrading (ISDN, Normal Telephone, Other)?	
C	I already have a Telkom ADSL line	<input type="checkbox"/>
	Please provide your ADSL line number for our records ()	
D	I have already applied for a Telkom ADSL line	<input type="checkbox"/>
	Please provide us with your Telkom order number	
	What speed line did you order? <input type="checkbox"/> 384K <input type="checkbox"/> 512K <input type="checkbox"/> 1M/bit <input type="checkbox"/> 4/Mbit	

****NB:** If you upgrade an ISDN to ADSL, you will lose any existing MSN number functionality

ALL PRICES QUOTED INCLUSIVE OF VAT

TERMINATION OF SERVICES REQUIRE WRITTEN NOTICE 90 DAYS PRIOR TO CANCELLATION.

Failing such notice of termination, the duration of the service shall thereafter automatically renew for a successive periods of 12 (twelve) months and may be subject to new pricing at the time.

Authorised Signature _____ on this day _____ of _____ 20__

Select a Modem option:

ADSL Modem/Router Options***		Price (Once-off)
<input type="checkbox"/>	ADSL2+ 4-Port LAN ADSL Router	R 665.00
<input type="checkbox"/>	ADSL2+ 4-Port LAN ADSL Router with Firewall + VPN	R 1 250.00
Wireless ADSL Routers/Router Options***		
<input type="checkbox"/>	ADSL 2+ 4-Port Wireless/LAN 802.11g Router	R 830.00
<input type="checkbox"/>	ADSL2+ 4-Port Wireless/LAN 802.11g Router with Firewall + VPN	R 1 229.00
<input type="checkbox"/>	I already have an ADSL modem I would like to use	N/A

***NB: 1x ADSL POTS Micro Filter included with your router purchase

Additional Options

FREE Fax-to-Email

Receive faxes in your email address through a dedicated 086 number!!!

Choose up to 10 FREE email addresses (20MB mailboxes each)

(Password of six characters or more required) **Fax2-Email**

(1)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(2)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(3)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(4)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(5)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(6)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(7)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(8)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(9)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE
(10)	@halomail.co.za	Password:	<input type="checkbox"/>	FREE

Notes/Special requirements:

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- Contract periods run for a minimum of 12 months.
- All prices are quoted in ZAR and exclude VAT.
- All fees exclude Telkom charges.
- Set-up fees exclude software costs.
- The Provision of all Services by Halo Communications to the Client shall be subject to Halo Communications' standard terms and conditions relating to the provision of services, annexed hereto.
- ** ADSL Express - set up fee - The origination setup fee is a once-off cost, regardless of how many ADSL accounts are established, or what size account the Customer desires. In addition, the setup fee only applies to customers who are not IS ADSL resellers and who have no previous access to the ADSL interface. This origination setup will allow access to all IS ADSL Express services on the ADSL interface, resellers will be able to self provision their ADSL Express accounts via this interface. There is no recurring set up fee for ADSL resellers.

Authorised Signature _____ on this day _____ of _____ 20__

For Office Use Only

Manager's Signature of Approval:	Related Affiliate/Salesperson:

Service:	Date Activated (dd/mm/yyyy):	Service:	Date Activated (dd/mm/yyyy):

Service:	Date Activated (dd/mm/yyyy):	Service:	Date Activated (dd/mm/yyyy):

